

# Family Community Resource Center (FCRC)

## *Systems Development Initiative*

### Overview

**Family Community Resource Centers**, known as **FCRCs**, provide many types of services and information. FCRC's are Illinois' "one stop" for cash, food, and medical assistance. These services are delivered through the local Family Community Resource Center.

While SNAP, WIC, cash assistance, and medical programs are the services that are most well known, there are many other programs and services offered through the division. Read more about our services in the [FCS For Customers](#) area.

### Community Partnership Structure

FCRCs are located in communities across the state and may be found through the DHS Office Locator Website: <http://www.dhs.state.il.us/officelocator/>

The Division of Family & Community Services (FCS), whose mission is to improve the health and well-being of families and individuals through partnerships and services that build community competence, oversees FCRC programs and policies that govern the work. FCS also monitors the contractual arrangements with many partners and providers that also administer IDHS funded programs. Find out more about the bureaus and their programs here ([FCS Programs and Services](#)) or at the website listed below.

### Contact Information

Springfield Office  
(800) 843-6154

Chicago Office  
(800) 843-6154

<http://www.dhs.state.il.us/page.aspx?module=12&officetype=5&county>

### Program Website:

<http://www.dhs.state.il.us/page.aspx?item=31754>